



Vehicle Donation Process

The Donor's Perspective

1



Donor Calls In Or Donates Online

The donor either submits an online donation request form or calls one of our 24/7 call centers. We confirm all info and explain the next steps to the donor

2



Schedule Vehicle Pickup

We schedule a time to pickup the vehicle using one of our towing partners at no cost of the donor. At the time of pickup the tow truck picks up the vehicles, keys and title. The donor receives an electronic donation receipt that serves as a record of donation.

3



Vehicle Is Sold

The vehicle is sold through our nationwide network of auction yards, direct buyers, scrap yards and recyclers. We work to maximize the sales price and speed up the sales process.

4



1098C & Thank You

After the sale of the vehicle the donor automatically receives a copy of IRS form 1098C, if applicable, and a thank you letter on the charity's behalf.

5



Proceeds to Non-Profit

The proceeds from the sale of the vehicle is processed and sent to the donor's selected non-profit.